CONFIDENTIAL RECORD OF INFORMAL COMPLAINT

Member Protection Information Office	er Name:	Date: / /
Complaint Detail:	Name:	Under 17 Over
Role/Status in ROMA PONY CLUB INC of complainant (Tick)	Administrator Rider Coach Official	Parent Spectator Other
Location/Event of alleged issue		
Facts as stated by complainant		
Nature of complaint (Can tick more than one)	Harassment Sexual/Sexist Sexuality Race Religion Pregnancy Disability Child Abuse	Discrimination Selection Dispute Personality Clash Bullying Verbal Abuse Physical Abuse Victimisation Other
Feeling Expressed by complainant		
What complainant wishes to happen to fix issue?		
What information I provided?		
What are they going to do now?		

CONFIDENTIAL RECORD OF FORMAL COMPLAINT

Member Protection Information Office	cer Name:	Date: / /
Complaint Detail:	Name:	Under 17 Over
Role/Status in ROMA PONY CLUB INC of complaint (Tick)	Administrator Rider Coach Official	Parent Spectator Other
Role/Status in ROMA PONY CLUB INC of alleged offender (Tick)	Administrator Rider Coach Official	Parent Spectator Other
Location of alleged issue		
Description of alleged issue		
Nature of complaint (Can tick more than one)	Harassment Sexual/Sexist Sexuality Race Religion Pregnancy Disability Child Abuse	Discrimination Selection Dispute Personality Clash Bullying Verbal Abuse Physical Abuse Victimisation Other
Method (if any) of attempted resolution		
Support person (if any)		
Formal resolution procedures followed (outline)		
If investigated - finding		
If went to hearing tribunal	<u>Decision</u>	
	Action recommended	

16 17		
If mediated:	Date of mediation	
	Were both parties present	
	Terms of Agreement	
	Any other action taken	
If went to appeals tribunal:	<u>Decision</u>	
	Action recommended	
Resolution:	Less than 3 months to resolve	
(Tick)	Between 3-8 months to resolve More than 8 months to resolve	
Completed by:	Name	
	<u>Position</u>	
	<u>Signature</u>	Date / /
Signed by:	Complainant	
	Respondent	

This record and any notes must be kept in a confidential place. If the complaint is of a serious nature, or is escalated to and/or dealt with at the national level, the original must be forwarded to the national body and a copy kept at the club/state level (whatever level the complaint was made)

CONFIDENTIAL RECORD OF CHILD ABUSE

Member Protection Information Office	er Name:		Date	: / /	
Complaint Detail:	Name:			Under 17	Over
Role/Status in ROMA PONY	Administrator	Parent			
CLUB INC of complainant	Rider	Spectat	or		
(Tick)	Coach	Other			
	Official				
Role/Status in ROMA PONY	Administrator	Parent			
CLUB INC of alleged offender	Rider	Spectat	or		
(Tick)	Coach	Other			
	Official				
Childs name:		<u>Age</u>			
Childs address:					
Person's reason for suspecting					
abuse (e.g. observation, injury,					
disclosure)					
,					
Name of person complained					
about:					
Role status in ROMA PONY CLUB	Administrator	Parent			
INC of complainant	Rider	Spectat	or		
(Tick)	Coach	Other			
	Official				
Witnesses	1) <u>Name</u>				
(If more than 3 witnesses attach	Contact details				
details to this form)					
	2) Name				
	Contact details				
	3) Name				
	Contact details				
Interim action (if any) taken to					
ensure child's safety and/or to					
support needs of person					
complained about Police contacted	Who				
1 Olice contacted	<u> </u>				
	<u>When</u>				
	Advice provided				
	Advice provided				
Government Agency contacted	<u>Who</u>				
	When				

	Advice provided	
President contacted	<u>Who</u>	
	When	
Police and/or Government agency investigation	Finding	
Internal investigation (if any)	Finding	
Action taken:		
Completed by:	<u>Name</u>	
	<u>Position</u>	
	<u>Signature</u>	Date / /
Signed by:	Complainant (if not a child)	

RECORD OF MEDIATION

Present at mediation:	
Date of mediation:	
Venue of mediation:	
Mediator:	
Summary of mediation:	
(Minutes attached)	
Outcome of mediation:	
Follow-up to occur (if required)	
0 1: 11	
Completed by:	Mediator Signature
	interdiator Signature
	Date / /
Signed by:	
	Complainant Signature
	Date / /
	Date / /
	Respondent Signature
	Date / /
Government Agency contacted	Who
Covernment Agency contacted	TATION TO THE PROPERTY OF THE
	<u>When</u>
	Advice provided
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